

GENERAL POLICY

The following general policy is applicable to all the services availed through christeen.in.

01. Make sure that you can attend the retreat before proceeding with online registration.
02. No request for cancellation / refund will be entertained after online registration. However, in genuine cases or due to unforeseen reasons registration fee will be refunded through Christeen office.
03. Family accommodation charge will not be refunded under any circumstances.
04. The date of the Retreat will not be rescheduled to another date or to another Retreat. No such requests will be entertained.
05. The allotted accommodation facility will not be changed for any reason.
06. Please note down / take print out of Booking Registration ID No. and produce at the counter during registration. Every participant should wear the Registration Badge till the end of the retreat.
07. Participants who are taking medicine regularly should inform the retreat office about the same and keep the prescription with them till the end of the retreat.
08. Usage of Mobile Phones is strictly prohibited during the retreat days. For emergency needs, participants can avail the office phone facility for contacting family members and vice versa.
09. Participants are not allowed to go out of the retreat centre till the end of the retreat.
10. All participants are expected to obey the rules and regulations of the Christeen Retreat Centre, failing which their registration will be cancelled.
11. For all information regarding retreats, please use the following phone numbers: 9495000245, 9495000244, 9495000243.
12. All the decision of Retreat Centre Management on any matters will be final and binding to all.

13. For making payments through on-line facility, the booking party should pay the bank / payment gateway provider, the required service charge and taxes prescribed by the law.